



**Little
Dragons**
3 - 4 years old



**Mini
Ninjas**
5 - 7 years old



**Junior
Martial Arts**
8 - 11 years old



**Teen
Martial Arts**
12 years old plus

Taijutsu - Karate - Muay Thai - Brazilian Jiu Jitsu - Self defence

WWW.ZKSMARTIALARTS.CO.UK

Telephone - 01296 392630 - Email - info@zksma.co.uk

ZKS Martial Arts Uniform and Product Returns Policy.

At ZKS Martial Arts, we are committed to ensuring your satisfaction with our products. If, for any reason, you are not entirely pleased with your ZKS Martial Arts uniform or product purchase, we offer a returns policy to make your experience as hassle-free as possible. Please take a moment to familiarize yourself with our returns policy outlined below:

Eligibility for Returns:

We can, of course, accommodate returns and exchanges for your ZKS Martial Arts uniform or products under the following conditions:

1. The uniform or product must be **unworn** and in **brand-new condition**.
2. It must be **unwashed**, ensuring that it retains its original state.
3. The uniform or product must be accompanied by all its **original packaging**.

Required Components:

To qualify for a return or exchange, the uniform must include the following components:

1. **Jacket:** The jacket must be in pristine condition without any signs of wear or damage.
2. **Trousers:** The trousers should also be in their original, unworn state.
3. **Belt:** Please ensure the belt is included and in the same condition as when you received it.

Return Process:

To initiate a return, please follow these steps:

1. Contact us within 30 days of receiving your uniform or product either by email, admin@zksma.co.uk or through the members area message function.
2. Once you receive your confirmation from us, carefully package the unworn uniform with all original components and packaging.
3. Return the uniform to the venue and class to the instructor.
4. Clearly label the package with your name, and member name and specify if you require a new size or a refund.

Refunds and Exchanges:

Upon receiving your return and inspecting the uniform, we will process your refund or exchange. Please allow up to 10 business days for us to complete this process.

For refunds, the purchase price (excluding any shipping costs) will be refunded to your original payment method.

For exchanges, we will promptly send out the replacement uniform, subject to product availability.

Contact Information:

If you have any questions or need further assistance with our returns policy, please do not hesitate to reach out to our customer service team. They can be contacted via email at admin@zksma.co.uk or by phone at 01296 392630. ZKS Martial Arts is dedicated to providing high-quality martial arts uniforms and exceptional customer service. We hope you enjoy your ZKS uniform, but if for any reason you need to return it, we are here to assist you in the process.

Thank you for choosing ZKS Martial Arts!

Note: Please ensure that you retain a copy of this returns policy for your reference and for any future interactions regarding returns or exchanges.

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