



**Little
Dragons**
3 - 4 years old



**Mini
Ninjas**
5 - 7 years old



**Junior
Martial Arts**
8 - 11 years old



**Teen
Martial Arts**
12 years old plus

Taijutsu - Karate - Muay Thai - Brazilian Jiu Jitsu - Self defence

WWW.ZKSMARTIALARTS.CO.UK

Telephone - 01296 392630 - Email - info@zksma.co.uk

ADDITIONAL PAYMENT INFORMATION FOR MEMBERS.

We must explain how your direct debit works, as many people query why they still pay us through the summer holidays, so we hope to answer this in this additional information sheet.

We charge as follows, meaning that your direct debit will be taken

EVERY MONTH, EVEN WHEN THE CLASSES DO NOT RUN IN THE HOLIDAYS

as they are pro-rated accordingly: Class cost £126 per term based on our "standard" membership (for 1 class per week in term time only)

There are 3 terms per year

£126 x 3 = £378 annual cost

£378 divided monthly by 12 = £31.50

PLEASE do not cancel your direct debit in the summer, Christmas and Easter holidays thinking you are paying for classes that are not on. We have pro-rated this payment monthly, so it is easier for everyone involved. If you do so, we must charge £10 for each missed payment, and we would rather not do this to you all! People who cancel their DD before the summer holidays then return in

September/October will be charged all back payments due plus the £10 per month late payment fee. This applies to Easter and Christmas also.

Payment made each month guarantees your child's membership with us. Some classes are almost, if not completely full, meaning cancelling your direct debit when you intend on returning will threaten your child's place in the class as this will be given to whoever is 1st on the waiting list. We require a month's notice before payments are stopped/cancelled. If this is still unclear, please contact us at

admin@zksma.co.uk

ZKS MA PAYMENT TERMS AND CONDITIONS 2023-24

- All payments to ZKS MA are made in advance and are non-refundable.
- You will receive an invoice from our administration system on around the 18th of each month detailing what you will pay on the following 1st of the month.
- Your monthly payment will roll over to the next working day if 1st month lies on a bank holiday or a weekend.
- All payments for monthly membership are pro-rated meaning they will continue to be taken monthly all year round. Please do not cancel payments over the longer school holidays as you will miss payments and could be charged a fee for late payment.
- ZKS MA has a [missed class policy](#), for more information please contact us or click on the link.
- ZKS MA will not refund payers for missed classes for any reason including holidays, sickness etc. - ZKS MA will not refund payers for cancelled classes due to unavoidable circumstances such as vehicle breakdown, adverse weather conditions, acts of God etc. Instead, ZKS will always ensure your yearly allowance of classes is met (39 classes per year) so classes may run during the school holidays.
- If your payment to ZKS MA fails due to a lack of funds in the account or a bank error, we will automatically roll over that payment to the following month to be paid by direct debit at no charge.
- If your payment to ZKS MA fails for 1 month, we will issue a Stripe invoice for immediate payment plus a late payment fee of £10 per month.
- If your payment fails a further month, we reserve the right to cancel your membership with immediate effect and until the missed payments and late fees are paid. We cannot guarantee that we will be able to offer you a place in the assigned class but will offer you alternatives where we have space.
- Changes to your payment, including the increase in fees, shop purchases and activity entries will all be payable on the first of the month if applied between 1-17th of the month. After the 17th of the month, all extra payments roll over to the following month so may take up to 6 weeks to be paid from your account.

ALL QUERIES REGARDING YOUR SUBSCRIPTION SHOULD BE REFERRED TO THE FINANCE MANAGER, BEN BY EMAILING ADMIN@ZKSMA.CO.UK WE WILL REPLY TO YOU WITHIN 3 WORKING DAYS.