



**Little
Dragons**
3 - 4 years old



**Mini
Ninjas**
5 - 7 years old



**Junior
Martial Arts**
8 - 11 years old



**Teen
Martial Arts**
12 years old plus

Taijutsu - Karate - Muay Thai - Brazilian Jiu Jitsu - Self defence

WWW.ZKSMARTIALARTS.CO.UK

Telephone - 01296 392630 - Email - info@zkma.co.uk

EVENT AND COURSE CANCELLATION FAQs

If you need to cancel one of the many ZKS MA events, courses, or seminars that run outside of the normally scheduled ZKS MA classes, then cancellation is managed in a different way to classes.

I HAVE BOOKED ONE OF THE ZKS MA EVENTS OR COURSES, AND I NEED TO CANCEL.

- If you wish to cancel before the ZKS MA event booking deadline, then a full refund can be issued, and ZKS MA will offer the place to other members.
- If you wish to cancel after the ZKS MA event booking deadline, then, if possible, we will offer an alternative event that will be similar. If we do not have another alternative and if we can offer the place to another member, we will offer a refund.
- If you cancel for any reason on the day of the event or simply do not attend, we cannot offer a refund.

I HAVE BOOKED ONE OF THE ZKS MA EVENTS OF COURSES, AND I NEED TO CANCEL.

- You will receive your refund back via the payment method. Refunds via stripe take 5 – 10 days to reach the used payment card.

DO I NEED TO CHANGE MY BOOKING?

- If you wish to change your ZKS MA event booking, and this is before the booking deadline we will look to offer another event or issue a full refund, and ZKS MA will offer the place to other members.
- If you wish to change your ZKS MA event booking after the booking deadline, then, if possible, we will try and offer an alternative event that will be similar.
- If we do not have another alternative, then we will not be able to make changes.
- If you do not attend on the day of the event, we cannot offer a refund.

ZKS MA EVENT BOOKING AND CANCELLATION POLICY

- ZKS MA has a booking deadline for all events and courses – usually 24 hours before the start of the event
- Full payment of the ZKS MA event or course is required for the booking to be confirmed
- Payment is made by payment card in advance of the event
- Please carefully read the event description as it may have more applicable guidance and adjustments to our ZKS MA event booking and event cancellation policy
- There are limited places at ZKS MA events, and these operate outside of the normal ZKS MA class structure
- Places are booked on a first-come, first-served basis. Due to the nature of the administration system, we are unable to operate waiting or cancellation lists.
- If you wish to cancel before the deadline, ZKS MA will refund you and offer the place to anyone else who may be interested.
- If you cancel after the deadline, you will lose any booked event payments.
- If you cancel due to illness, if possible, an alternative date will be given
- In the unlikely event that ZKS MA must cancel an event outside of the normal class timetable, a full refund will be given to the payer by their payment method when they booked the event

ZKS MA will inform members at the earliest opportunity of an event cancellation.