



**Little
Dragons**
3 - 4 years old



**Mini
Ninjas**
5 - 7 years old



**Junior
Martial Arts**
8 - 11 years old



**Teen
Martial Arts**
12 years old plus

Tajujtsu - Karate - Muay Thai - Brazilian Jiu Jitsu - Self defence

WWW.ZKSMARTIALARTS.CO.UK

Telephone - 01296 392630 - Email - info@zkma.co.uk

MEMBERSHIP CANCELLATION

We know the importance of being able to discontinue membership, and with that in mind, we do our utmost to make this as simple as possible. We must be informed of your intention to cancel, and we do try our best to follow up if you decide to stop attending and your membership remains active.

DO I NEED TO CANCEL?

We have a 30-day written notice period if you wish to cancel. Your written notice needs to be sent to admin@zkma.co.uk or through our member's area.

HOW LONG DO I KEEP PAYING AFTER I HAVE GIVEN NOTICE?

Payments are made by Direct Debit on the 1st of the calendar month. No alternative dates are available.

MEMBERSHIP CANCELLATION POLICY

- ZKS MA requires a minimum of 30 days' written notice should you wish to cancel your membership. Your written notice needs to be sent to admin@zkma.co.uk or through our member's area.
- We will start the 30-day notice from the date we receive your written cancellation. We will inform you of when we expect your last payment and cancel your membership accordingly.
- Members can continue to attend until the 30-day notice, and we will no longer expect them to attend.
- The instructor or staff reserves the right to turn away ex-members that are no longer assigned to their class without any notification.
- A member can pause their membership for one month only. ZKS MA requires notice in writing before the 15th of the month before the month you wish to pause, so we can ensure payment is not collected. Your written notice needs to be sent to admin@zkma.co.uk or through our member's area. By doing this, you keep the assigned class space.
- Pausing membership for longer periods of a month will result in the cancellation of membership unless agreed in advance by the membership team.
- ZKS MA cannot hold an assigned class place for longer than one month. Thus, allowing ZKS MA to offer the class place to other members or those on the class waiting list.
- If you cancel your direct debit WITHOUT informing ZKS MA by written notice sent to admin@zkma.co.uk or through our member's area, we reserve the right to cancel your membership with immediate effect and remove the assigned class.
- We will no longer expect the member at class unless the payer reinstates the existing Direct Debit at their bank or a new instruction for a Direct Debit is processed, and that processing admin fee will be applied.
- If you do not inform us in writing of your intention to cancel, we will continue to keep your membership active and keep your assigned class or classes.
- Failure to inform us of your intention to cancel and non-attendance to class or classes does not constitute a refund for the period of classes missed.
- If your payment fails for 2 consecutive months, we reserve the right to cancel your membership with immediate effect and until the missed payments and late fees are paid.
- ZKS MA will not expect members to attend class and will not invite a member to attend. Once the outstanding amount is settled, we cannot guarantee that we will be able to offer you a place in the assigned class, but we will offer you alternatives where we have space.